

Children and Young People Overview and Scrutiny Committee

Liquid Logic

14 October 2019

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The Starting Point

‘continue with the plan to review existing recording systems to ensure that children’s case records are organised in such a way that they present a coherent, accurate and easily accessible picture of a child’s journey.’ - **Ofsted 2016**

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Main Objectives

- A new electronic system for staff which supported practice
- A single place through which staff could access all data relating to a child's journey.
- A reporting system which gave managers immediate oversight of their cases and performance.
- New leaner ways of working which deliver efficiencies.
- Behavioural change, where digital is regarded as the default by staff and they have the skills to use it.

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Ownership

- This was a Corporate Transformation project and had commitment from all levels of the Council including:
 - Elected Members
 - CMT
 - CYPESMT
 - Partners
- It brought together staff from across Council Services including:
- Children and Young Peoples Services, Procurement, Corporate ICT, Corporate Finance, Transformation and Partnerships, Adults and Health Services

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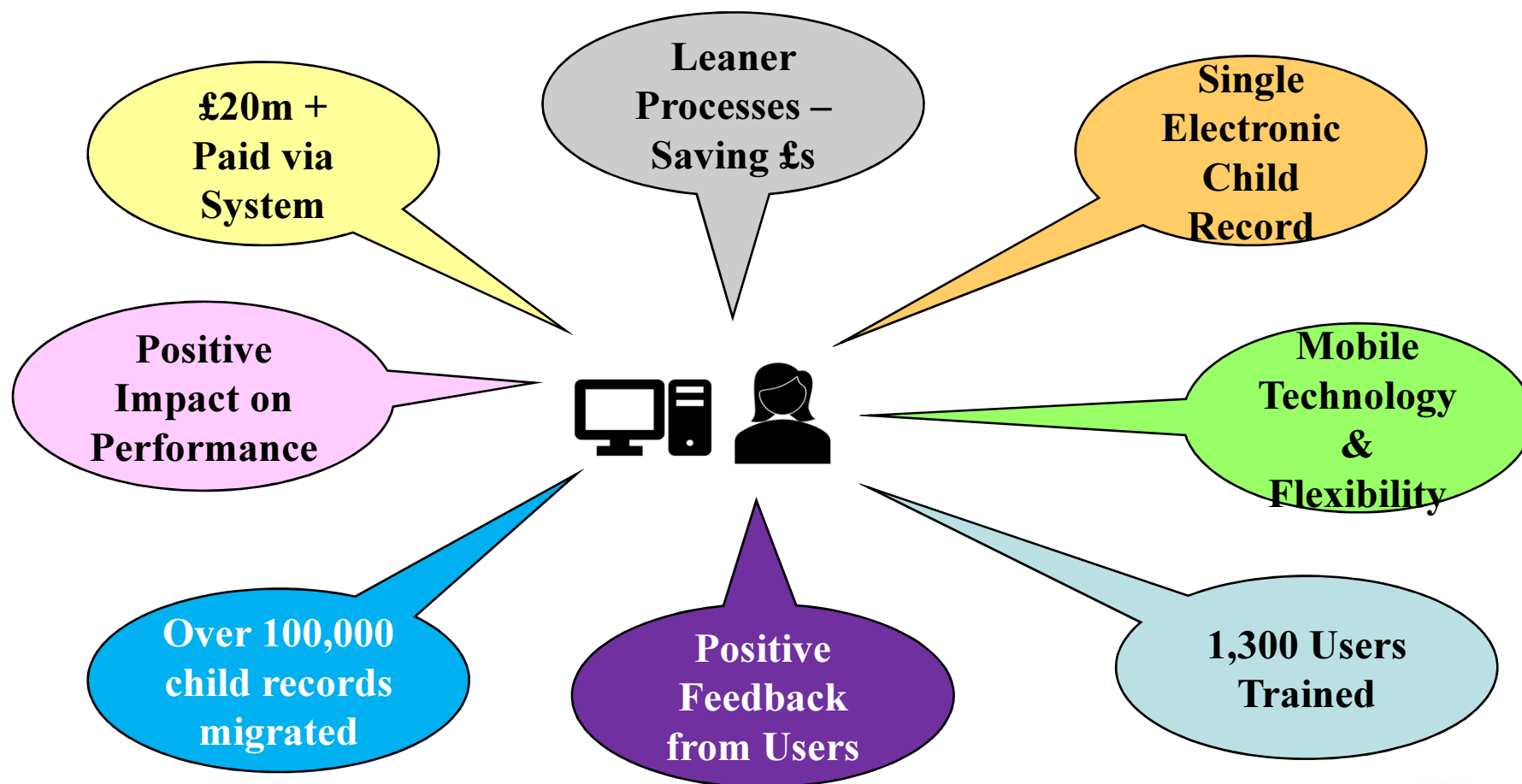
Key Requirements

- Undertaking 'lean reviews' to be clear on the processes required in the system
- Migrating records about children and their families
- Enabling payments to Foster Carers and other providers
- Setting up a new document management process
- Training Plan for the whole workforce
- Integration to other systems – NHS, Finance
- Engaging with Partners e.g. MASH
- Setting up new innovative ways of reporting activity and performance

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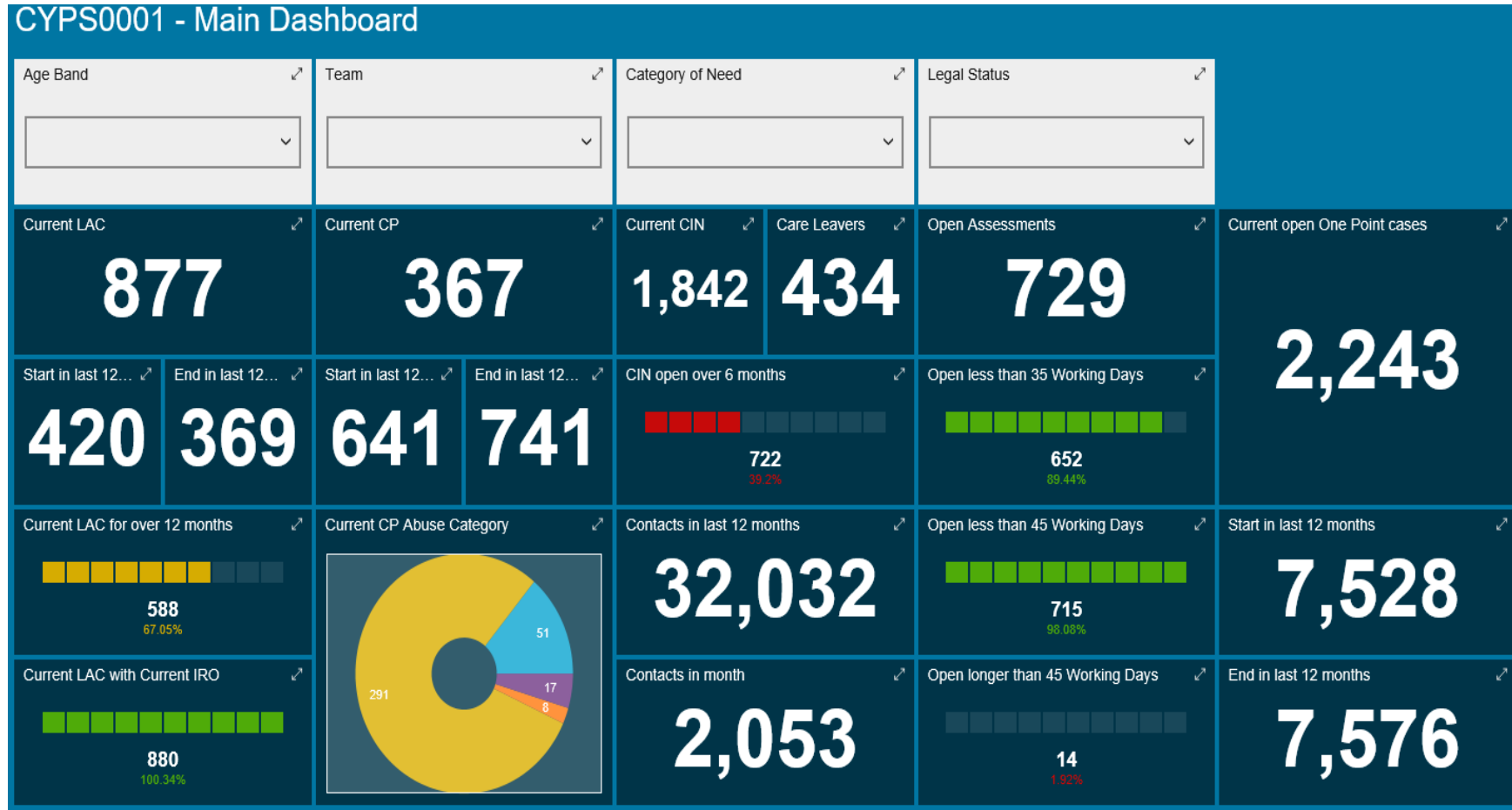


Children's Digital Transformation – What has been Achieved?



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Management Dashboard



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Where are we now?

- The System has been available for 8 months
- We have made a very strong start
- Feedback from staff continues to be positive
- Informal feedback from Ofsted referenced the early impact of Liquidlogic
- Council has put forward the work to the Local Government Chronicle Awards for Digital Efficiency and Transformation

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Next Steps

- Continue to embed and develop the system
- Mobile Working Project Evaluation
- Implement Portal for Foster Carer Payments
- Review Children's Portal for Safeguarding Referrals
- Feasibility of using Children's Portal for Child and Parent communication with social worker
- Joining up data with other systems (e.g. SEND and Education).

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Questions

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